

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 2:52 PM  
**To:** 'Mike Madalon'  
**Subject:** RE: Uber

**RECEIVED**

JAN 21 2015

**PSC SC  
MAIL / DMS**

Dear Mr. Madalon:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Mike Madalon [<mailto:michael.madalon@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:18 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

Let uber live.

Sent from my iPhone

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 2:52 PM  
**To:** 'Hester, Holly'  
**Subject:** RE: Let Uber back in SC

**RECEIVED**

JAN 21 2015

Dear Ms. Hester:

PSC SC  
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

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**From:** Hester, Holly [<mailto:hhester@extendedstay.com>]  
**Sent:** Friday, January 16, 2015 4:18 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Let Uber back in SC

Totally ridiculous, Uber is **thriving in major cities all over the US** and is way safer and cost effective than dirty, nasty cabs / cab drivers and ridiculously expensive car services!!

Get with the times South Carolina, you will not win this battle.

Uber is awesome; I use it personally, and we used it throughout my corporation on business trips in these times of cost-cutting and thrift.

It is a safe and viable option, probably safer than hailing a cab (cab drivers have no credentials that I can access on line or even search for reviews).

THANK YOU!

.....  
**Holly Hester**  
Director, Creative Services

**Extended Stay America**  
11525 N. Community House Road  
Everett Building, Suite 100  
Charlotte, NC 28277

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 2:52 PM  
**To:** 'patrick.halpin@hyatt.com'  
**Subject:** RE: Greenville Needs Uber

**RECEIVED**

JAN 21 2015

Dear Mr. Halpin:

**PSC SC  
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*

*Administrative Coordinator*

*Public Service Commission of South Carolina*

*(803) 896-5122*

*[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)*

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**From:** [patrick.halpin@hyatt.com](mailto:patrick.halpin@hyatt.com) [<mailto:patrick.halpin@hyatt.com>]

**Sent:** Friday, January 16, 2015 4:17 PM

**To:** PSC\_Contact

**Cc:** \_RegStaff - Complaints Distribution Group

**Subject:** Greenville Needs Uber

I have lived in Greenville for over 8 years and work in the hospitality industry helping to bring hundreds of thousands of dollars in taxable revenue to our city and State.

The availability of transportation in Greenville is terrible. Each year we rate in national polls of being in the top 10 destinations in the country, however, you cannot even get a taxi at the airport. You are forced to use a car service company that charges ridiculous rates. From a consumer standpoint and someone who tries to bring convention business here, if we don't change with the times and provide safe, affordable options to travelers, our destination will suffer.

Go to any hotel in the downtown area and try to get a cab. You'll wait over an hour. Try to get a town car service, same thing. Long wait times and no availability, not to mention they are lacking if and when you do get one.

I'm not a huge Uber supporter or someone who has even used their services but a few times in Greenville, but I will tell you, it's a great company that provides a great service for a need in a safe and reliable manner and should not be outlawed. Regulated definitely but not outlawed.

Next time you are in Greenville, take the test... Call a cab and wait no matter the time of the day or Pull up your Uber app and choose one of many reliable drivers who will pick you up in minutes and take you wherever you need to go.

Please consider why many other locations allow this great service and what our state can gain by allowing them.

Best regards,

Patrick

**Patrick Halpin**

Director, Strategic Accounts

Americas

9 Still Creek Court, Greer, SC 29651




T: 864.297.0965 C: 402.659.4844 E: [patrick.halpin@hyatt.com](mailto:patrick.halpin@hyatt.com)

[www.hyatt.com](http://www.hyatt.com)



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## Adams, Hope

---

**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 2:52 PM  
**To:** 'Patrick Dube'  
**Subject:** RE: Uber

RECEIVED

JAN 21 2015

Dear Mr. Dube:

PSC SC  
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Patrick Dube [<mailto:patrickjdube@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:18 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

I strongly disagree with your order to Uber telling them to cease operation. Uber is innovative and providing a service that most that I know want and agree with.

I ask that you remove your order to Uber to cease operations.

Patrick Dube  
Florence, SC

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 4:27 PM  
**To:** 'Jack Sprott'  
**Subject:** RE: Keep Uber in SC

**RECEIVED**

JAN 21 2015

Dear Mr. Sprott:

PSC SC  
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Jack Sprott [<mailto:jack.sprott@recordquest.com>]  
**Sent:** Friday, January 16, 2015 4:20 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Keep Uber in SC

**Jack C. Sprott Jr.**